

# HOSPITAL REGULATORY CONSULTING

*Balancing  
quality  
and cost  
of care*



**SULLIVAN  
LAKIER  
GROUP**

*Producing Results*

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Sullivan Lakier Group offers a comprehensive approach to hospital regulatory and accreditation compliance. Our consultant staff is comprised of RN's and other healthcare professionals experienced in hospital operations who understand the complexities of regulatory and accreditation compliance standards. We offer consulting expertise that will enable you to meet any regulatory agency requirements including, JCAHO, CMS, EMTALA, etc.

We will work with you to meet your immediate regulatory compliance needs and help you develop and sustain a long-term survey readiness plan.

*Additional Services >>*

## **BENEFITS OF OUR HOSPITAL REGULATORY CONSULTING SERVICES**

We will work with you to develop and implement strategies and tools that provide:

- Regulatory agency compliance and readiness plans
- Self-assessment tools for on-going evaluation and preparedness
- Improved staff competency compliance and recordkeeping
- Enhanced staff knowledge of survey requirements, current compliance, and expectations
- Enhanced infrastructure to sustain compliance
- Education methods for preparing physicians and staff
- Improved physician involvement and knowledge of compliance standards, status, and actions
- Methods and tools to monitor and track compliance on an on-going basis.

## **OUR APPROACH**

We utilize a four step process in our consulting which is tailored to the level of support you need. These four steps typically are as follows:

1. Evaluate your hospital's compliance to regulatory and accreditation standards to identify deficiencies and make recommendations for improvement
2. Develop an action plan to guide the improvement work for either your team or a combined hospital-consultant team
3. Provide project leadership or hands-on support for implementation as needed
4. Provide an operations dashboard and training that allows the organization to monitor progress and ensure the gains are maintained.



## **KEY AREAS**

The areas of focus for a hospital regulatory consulting assessment typically fall into the following categories:

- Deficiencies noted during previous surveys
- Medical Records requirements
- Clinical and non-clinical department specific assessments
- Case Management program
- Utilization Management program
- Patient flow standards
- Medical Staff bylaws
- Physician involvement
- Environment of Care
- Policy and Procedures
- Practice standards
- Quality improvements and patient safety standards
- Competency requirements